FOTILE

RANGE HOOD

User Manual | BIG9069-Gi

Please read carefully about the user manual before using the product.
And keep it well after reading, for future reference.

Any needs,please contact FOTILE service center.
Some pictures in this manual are sketch map,only for reference. If there are some discrepancies, please subject to real object.

WWW.FOTILEGLOBAL.COM

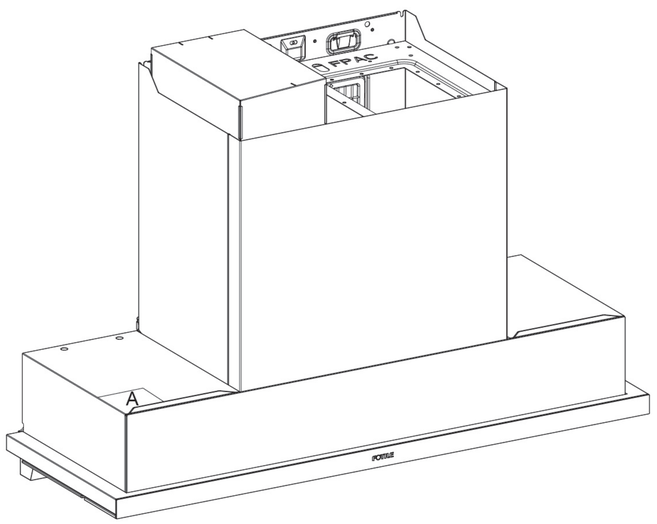
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Dear User, thank you for purchasing the Fotile Range Hood. At Fotile, we manufacture exquisite appliances that are expertly crafted with the finest materials. Before using the Fotile Range Hood, please take some time to read through this Product Manual (manual). It will familiarize you with important safety, operation and maintenance instructions, as well as help maximize your culinary experience.

Before using the Fotile Range Hood, you must follow the instructions, as specified in this manual. Any damage resulting from the improper operation and/or maintenance of the appliance may result in the loss of warranty. The warranty will become invalid, and your warranty application,whether direct or indirect, will not be accepted by authorized service center of Fotile. If you require warranty or post-warranty after-sale service, please contact the local authorized service center of Fotile nearest you.

Your satisfaction with the Fotile brand is important to us. Our after-sales service centers provide assistance in resolving issues with Fotile appliances.

If you need service, please provide the product model and serial number on the product nameplate. Refer to diagram A below to locate the nameplate on your product.



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Product features and specifications are subject to change, at any time, without notice and may be different from those in this material. Please visit our website at www.fotileglobal.com for the most up-to-date information.

Warning and Safety Instructions

Special version:

Please properly use the appliance, strictly complying with the user manual. FOTILE company will not bear responsibility for property loss and personal injury due to improper use.

⚠***Warning:***

This appliance is not intended for use by persons (including children) with reduced physical,-sensory or mental capabilities, or lack of experience and konwledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

The appliance can be used by children aged from 8 years and above and persons with reduced physical.sensory or mental capabilities or lack of experience and konwledge if they have been given supervision or instruction concerning use of the appliance in safe way and understand the hazards involved (only for EU market).

Children shall not play with appliance.

Cleaning and user maintenance shall not be made by children without supervison.

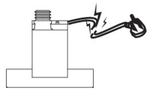
CAUTION: Accessible parts may become hot when used with cooking appliances.

a. Pour out the gathering oil periodically; please wipe the range hood surface once after every using the range hood.
b. Please frequently clean the range hood surface and oil cup.
c. There is a fire risk if cleaning is not carried out in accordance with the instructions.

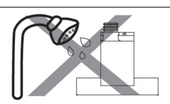
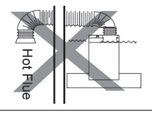
⚠ Strictly execute

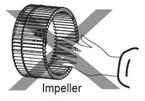
Ground Connection	The plug should be connected with reliable ground wire to ensure safety. The ground wire should not be connected with gas pipe, tap water pipe, lightening rod and telephone line. Bad ground connection may cause electric shock or other accidents.
	This appliance incorporates an earth connection for functional purposes only.
	Because the installation procedure of the range hood is complex, and the weight is heavier, it should be installed by professional person according to the instructions. Failure to install the screws or fixing device in accordance with these instructions may result in electrical hazards.
	If the new range hood is damaged obviously before using, please don't install and contact FOTILE service center soon.
Safety Guideline	Please comply with the safety guideline provided by the heating equipment manufacturer priorly and safety regulations published by the fire authority simultaneously.

>30mm	The wall should be strong enough to support the range hood. As for hollow wall or hollow plate, the thickness of its solid part should be no less than 30mm. For drywalls, the range hood shall be fixed onto the wooden pillar at the back, mounting holes can be drilled directly into concrete walls. The range hood should be firmly fixed on the wall.
	When drilling on the roof or ceiling, please make sure not damage the electric wires and any other hidden devices.
	The range hood is for family use only, and don't use it in special environment (e.g. outdoor), and it also can't be used to exhaust dangerous or explosive substance or gas. Fotile assumes no responsibility if you use it in special environment.
	There shall be adequate ventilation of the room when the range hood is used at the same time as appliances burning gas or other fuels (not applicable to appliances that only discharge the air back into the room).
ON OFF	When the cooking pots catch fire, turn off the range hood immediately (It will stimulate the fire if the range hood is working). Effective fire extinguishing measures must be taken at once, such as covering the open flame with metal cover, turning off the general gas valve and keeping flammable substance away from the open flame, etc.
	Make sure the exhausting pipe can reach outdoors to avoid the fire and keep the fresh air in the room. Please don't make the waste gas stay indoor, loft, garage, etc. (This is only for ducted range hood)
T≤40℃	The working temperature should not be more than 40℃.
	Please clean the range hood according to the user manual, otherwise, it may catch fire or cause other dangers.
	Please clean the oil cup timely to avoid overflowing when the oil reaches the very scale in the oil cup. Please don't use the waste oil.
ON OFF	Before install, clean or repair the range hood, please make sure cut off the power to avoid the electric shock. And wear protective golves to avoid your hands being hurt by range hood metal panel.

	The plug shall be accessible after the appliance has been installed.Cut off the power if you are not going to use range hood for a long time.
	If the supply cord is damaged, it must be replaced by the manufacturer,its service agent or similarly persons in order to avoid a hazard.
	If there is abnormality, please turn off the range hood and cut off the main power supply, contact FOTILE service center to repair it. It will easily cause dangers like electric shock, fire, if the range hood still working under abnormal conditions.
	Please don't let children use range hood by themselves and don't place it where infants can touch, otherwise, it will cause burning injury, electric shock or other accidents.
	Please keep the product plastic package away from the infants, to avoid suffocation, etc. Children should be supervised to ensure that they do not play with the appliance.

⚠ Forbidden

	Please clean the range hood according to the user manual, otherwise, it may catch fire or cause other dangers.
	Don’t transform, stretch, tie, ballast or extrude the power cord, or it may cause electric shock or fire.
	Don’t change the internal wiring by yourself, otherwise, it will cause possible abnormality and personal injury; and the improper repair leads to electric shock, fire or other dangers.
	The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels.Regulations concerning on the discharge of air have to be fulfilled.
	It is strictly forbidden to let the stove working without pot otherwise it will damage the above range hood.Do not flame under the range hood.

	Don’t touch the bulb that is still working or finish working for a short while, to avoid scalding.
	Don’t put your hands or other things into impeller when it is working to avoid hurting.
	All electrical parts including motor, switch and connections, etc. should be away from water. Don’t rinse range hood directly with water. Don’t use the range hood when it is wet to prevent electric shock.
	Never touch the power plug, power switch or other electric parts with wet hand, otherwise, it may cause electric shock.

a. Services guaranteed under warranty must be performed by Fotile certified service provider or personnel. The warranty is not effective for products removed for repair without authorization.

b. Adhere to the voltage and frequency settings listed in this manual to avoid possible damages to the range hood.

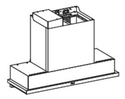
c. When the range hood and appliances supplied with enegy other than electricity are simultaneously in operation, the negative pressure in the room must not exceed 4 Pa(4×10^{-5} bar) (only for GERMANY).

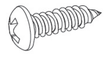
d. Range hoods and other cooking fume extractors may adversely affect the safe operation of appliances burning gas or other fuels (including those in other rooms) due to back flow of combustion gases. These gases can potentially result in carbon monoxide poisoning. After installation of a range hood or other cooking fume extractor, the operation of flued gas appliances should be tested by a competent person to ensure that back flow of combustion gases does not occur.

e. Tempered glass is applied to the products of the company and the tempering treatment of the glass determines the extremely little possibility of spontaneous explosion.If the occurrence of spontaneous explosion is not due to improper use, our company promises free replacement of the accessories.The possibility of tempered glass breaking can be significantly increased in the following situations, which should be avoided: For instance, hitting the glass, especially the corners of the glass, with cooking utensils or other hard objects; The glass is impacted when you open a cabinet door around the Range Hood; Put the glass in an extremely hot or cold environment or an environment where heat and cold are excessively alternated.

Installation

Packing List

Main body (axonometric drawing) 	1
Exhaust duct  + Sealing tape  + Outlet Housing Connecting Ring 	1
Hook 	1
Cross recessed pan head thread forming screw M4×18 	8
Cross recessed pan head screw with serrated washer ST3.9×9.5 	1
Cross recessed truss head thread forming screw M4×8 	7
Cross recessed pan head thread forming screw M4×8 	2
Oil cup 	1

Wing plate  + Outlet housing 	1
Product instruction manual 	1
Warranty card 	1
Expansion pipeφ 10×60 	6
Cross recessed truss head tapping screw ST3.9×9.5 	4
Cross recessed countersunk head wood screw ST4.5×60 	6
Cross recessed countersunk head thread forming screw M4×10 	4

Installation Warning

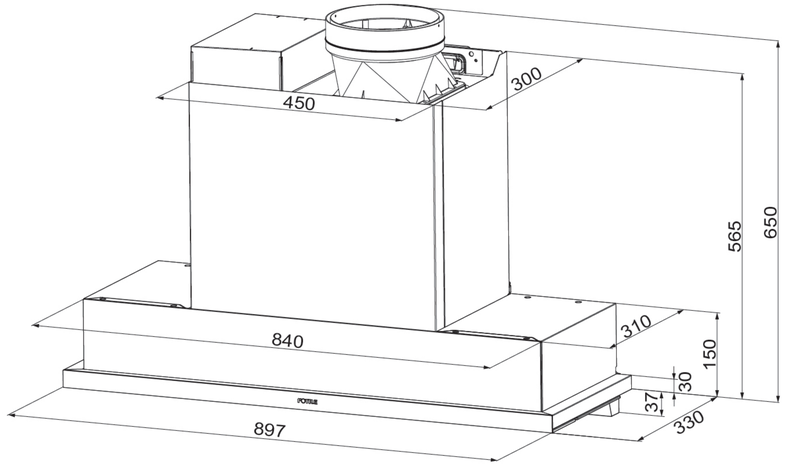
⚠ Caution

Caution — It is recommended to install a range hood after the kitchen decoration is completed.	Follow strictly — If the gas stove needs to be moved before installing the range hood, please close the gas valve before moving.
Follow strictly — Ensure that the wall on which the range hood is installed is flat and the range hood must be kept level.	Follow strictly — After installing the range hood, please ensure that the machine can operate normally and carefully read and keep the Operation Instruction.
Follow strictly — Packaging of new range hood: Please handle these packaging materials in an environmentally friendly manner to maintain a good environment. Do not allow children to play with plastic films and packing boxes, which may cause suffocation accidents. Therefore, please keep packaging materials away from children. Packaging materials are not toys!	Follow strictly — To protect the environment, please dispose of old range hoods that cannot be used properly.
	Follow strictly — The range hood is heavy and the installation process is complex, so please contact professionals to install it according to the Instructions.
Follow strictly — Wear qualified protective gloves to avoid scratches and bruises caused by metal plates and orifices inside the range hood when installing, cleaning or repairing the range hood on account that it may have very sharp edges.	Follow strictly — Pay attention not to damage wires and other hidden equipment when excavating or drilling holes in walls or ceilings. Please cut off the power supply of the range hood during installation.
Follow strictly — The special power socket shall be applied and grounded reliably.	Follow strictly — The wall where the range hood is installed should have sufficient support strength, otherwise the range hood may fall off and be damaged.
Follow strictly — The exhaust duct must ensure gas discharge into outside. Exhaust the waste gas outside to avoid fire accidents and keep the air fresh. Do not exhaust the waste gas into the wall, attic or garage. (Only applicable to range hoods with exhaust ducts) Exhaust gases from this appliance should not be discharged into flues that are used to discharge exhaust gases generated from appliances burning gas or other fuels (this section does not apply to appliances returning gases to the room).	

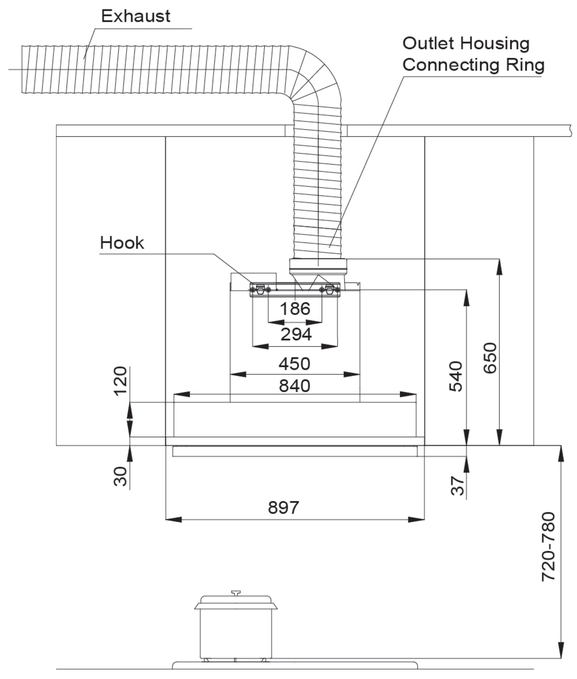
Wall Preparation

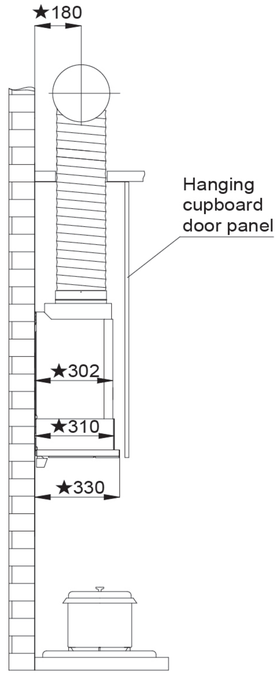
The wall should be strong enough to support the range hood. As for hollow wall or hollow plate, the minimum thickness of the lumber should be 30mm. As for concrete wall, the installation can be directly operated. The range hood should be firmly fixed on the wall.

Product Basic Conditions



Product Basic Conditions(Unit:mm)





Installation diagram
(★ is the distance from the wall)

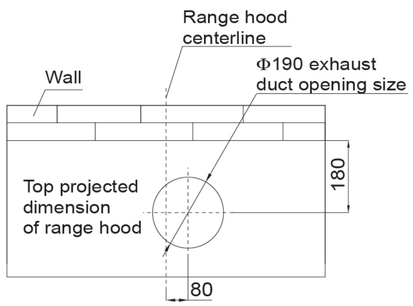
Installation Suggestions

■ Installation Position

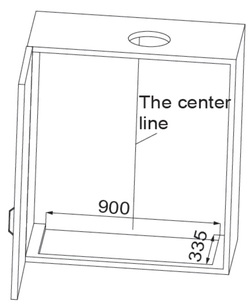
1.The range hood is only for family use only; Please do not use the range hood under other conditions.
2.The range hood should be installed above the stove. Keep the appliance horizontal.
3.The temperature of the range hood should not be more than 40℃.
4.The wall should be none-flammable. Never install the range hood on the flammable wooden wall.

■ Installation Diagram of Hoods and Cabinets. (Unit: mm)

Hole size of ceiling or cabinet



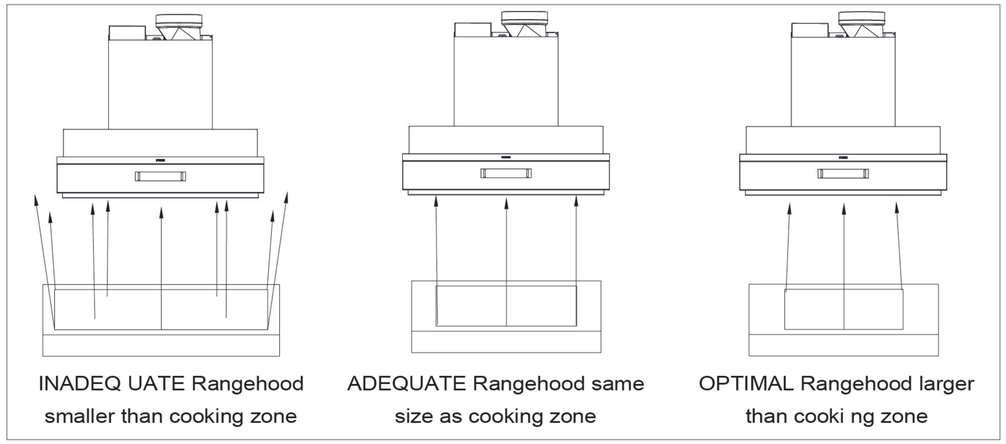
The hole size of the cabinet bottom plate



Notes:
The height for installing the range hood (i.e. the distance between the bearing surface of cooking appliance on the stove and the lowest part of the range hood) must not be less than 650mm.
This should be considered when the installation instructions for gas stove specify a large installation distance. In order to ensure the effect of oil fume suction, please install the range hood within the recommended height for installation. If the actual height for installation exceeds the recommended height, the product's oil fume suction effect may be affected to a certain extent. If relevant local laws specify the height for installation of range hood, it is recommended to comply with the laws accordingly.
If the upper cabinet depth for the range hood installation exceeds 400mm (including the door panel), the cabinet body may interfere with the motion-sensing function and touch controls when the range hood's baffle is open.

Fume Collection Range

Left and right fume collection range of the range hood

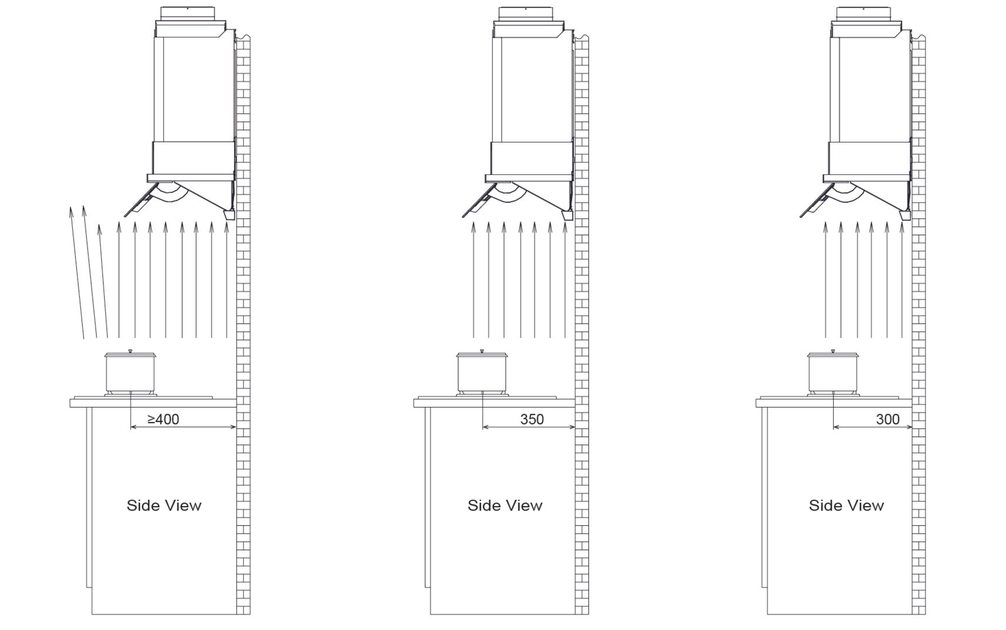


INADEQ UATE Rangehood smaller than cooking zone

ADEQUATE Rangehood same size as cooking zone

OPTIMAL Rangehood larger than cooki ng zone

Front and rear fume collection range of the range hood



INADEQ UATE Rangehood smaller than cooking zone

ADEQUATE Rangehood same size as cooking zone

OPTIMAL Rangehood larger than cooki ng zone

■ Preparation before installation

1. Warning：

(1) Please don't make sundries into exhaust pipe to avoid damaging the range hood. Estimate the exhaust pipe position.

(2) Estimate the location between the range hood and the outdoor exhaust duct. Refer to the Installation Diagram.

(3) A straight and short exhaust pipe makes smoke extraction more smooth.

(4) A curving and long ducting run should be avoided, as it will lower the performance of the range hood.

(5) The joint between exhaust pipe and wall hole should be sealed with tape, and ensure firm connection between exhaust pipe and exhaust cover.

(6) Too small wall hole will affect smoke extraction, therefore, please broaden the wall hole to fit exhaust pipe size under safety condition.

2. Tool preparation

Please prepare the following tools before range hood installation (include but not limited to the following tools).

(1) Impact electric drill (with drillbit of Φ 10mm)　(2) Cross screwdriver

(3) Measuring tape　(4) Gradienter

Installation Steps

1.The electric impact drill shall be equipped with impact drill bit.

2.As shown in the installation diagram, accurately determine the position for the impact drill holes on a solid wall.

3.Fixing the hook of main body： Drill a Φ10mm hole at the punching mark, insert an expansion anchor (Φ10x60mm), and secure the hook using a hook screw (ST4.5x60mm). Ensure the hook is level using a spirit level.

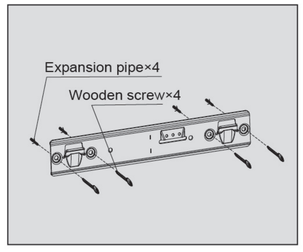
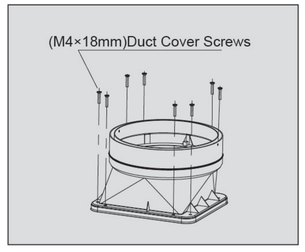


Fig. 1



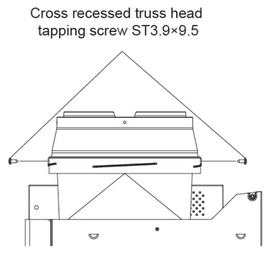
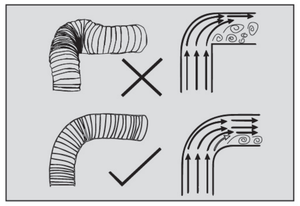


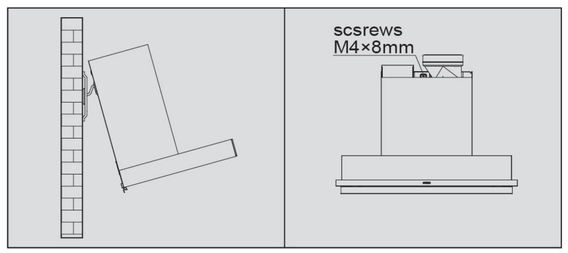
Fig. 2

4.As shown in Fig. 2, use 8(M4×18mm) outlet housing screws to fix the outlet housing and sealing ring on the top of the main body. Remove the outlet housing connecting ring from the air outlet duct,put the end of the large bore on the outlet housing, fix with twoT3.9x9.5 screws,and seal the air outlet housing and the outlet housing connecting ring with tape;

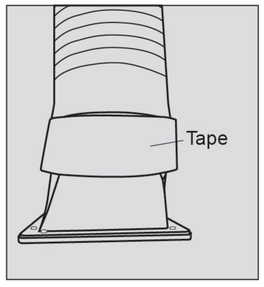
5.Arrange the exhaust duct: the aluminum foil exhaust duct and the reserved smoke tube or wall hole shall be sealed tightly to prevent smoke leakage, the smoke tube shall be free from extrusion, deformation and small-angle elbow, the number of elbows shall not exceed 2, and the smoke tube shall be straightened and fixed.



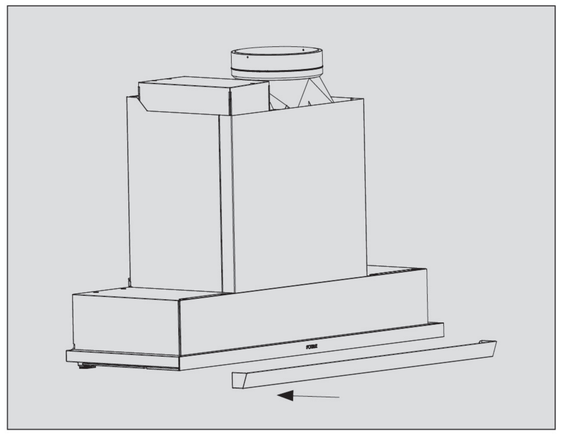
6.Lift the main body, hang the hook holes at the back into the hooks, use the level ruler to confirm that the main body is horizontal, and use the fan frame screws M4×8mm to fix the fan frame and the hooks.



7.Connect the exhaust duct: cut off the redundant exhaust duct or connect the smoke tube according to the actual distance, put the smoke tube into the outlet housing connecting rings, then pre-fix the exhaust dust with two screws (ST3.9x9.5), and finally wrap it with Sealing tape for fixation and sealing;Plug the power cable of the range hood into the socket and turn on the fan to detect whether there is air leakage.



8.Install the oil cup



⚠ Warning Don't exhaust the waste gas from the range hood to the hot flue for exhausting combustion gas or smoke of other fuels.

Debugging

1. Plug the power cord of the range hood into the power outlet;
2. Wave your hand to turn on the range hood; check if the lighting functions normally, and verify whether the motor operates properly. If any of the following abnormalities occur, immediately cut off power and stop operation. Check for installation issues (If it is determined that the rangehood is faulty, please call the Fotile authorized service center);
   (1) Severe vibration of the unit (2) Loose expansion tube (3) Impeller fails to rotate
   (4) Audible friction noise during impeller rotation (5) Abnormal motor noise
3. Tap ⏻ , the fan maintains current speed, and the range hood will shut down automatically after two minutes. Tap ⏻ again, the range hood will shut down immediately.
4. Check whether buttons are functioning normally according to the operation instructions. (If it is determined that the rangehood is faulty, please call the Fotile authorized service center)

Correct Disposal of this product	
	This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal,recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Cleaning and Maintenance

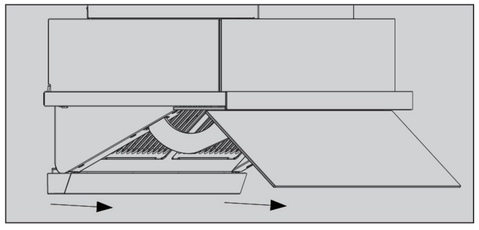
I. Precautions for cleaning and maintenance

For convenient use, please clean the surface of the range hood frequently, which is good for the normal use of range hood.

1. Clean with neutral soap or neutral detergent, and dry the surface of machine body with a soft cloth after cleaning.
2. Clean the stains on the surface of range hood with neutral detergent, and keep the detergent away from all buttons. Drop the detergent to the stains and keep it there for a moment (the detergent should not be kept on the machine body for a long time, otherwise it will damage the machine), and wipe the stains with soft cleaning cloth; remove the detergent with a damp towel, and then wipe the machine body with a soft dry towel.
3. Do not allow stains to remain on the surface of the range hood for too long.
4. If the stainless steel panel is stained with salty liquor, disinfectant, bleaching powder and other cleanser, please wipe it by wet cloth at once and dry it by dry cloth.

a.There is a fire risk if cleaning is not carried out in accordance with the instructions.
b.Please cut off the power first before cleaning and replacing components so as not to get an electric shock.
c.Prevent the electrical parts such as motor and all control buttons from water while cleaning.
d.Do not put your hand into the impeller operating area during operation of the impeller.
e.Please don’t clean with gasoline, acidic substance, benzene, solvent and other chemical agents.
f.Please don't clean the surface with rough material like steel wire ball, brush or coarse cloth, etc. It will greatly scratch the surface.

II. Routine Cleaning



After daily use, please regularly clean and wipe the underside and rear of the LED lamp glass to prevent accumulation of condensed grease.

Cleaning the Oil Cup and Oil Filter (313 mm x 190 mm)

1.Hold both ends of the oil cup with both hands. Keep it level, pull it straight out, and pour out the accumulated oil;
2.Tap the power button, and then tap the light button once. After the smoke baffle plate is fully opened, unplug the power cord;
3.Grasp the top of the oil filter with both hands, pull down to release the latch, and remove the oil filter;
4.Soak the oil cup and oil filter in warm water with neutral detergent, and clean them with a soft brush;
5.After cleaning, reinstall the oil cup and oil filter by reversing the above steps.

a.After cleaning, restore the smoke baffle shield before powering off.
b.Please wipe surface of range hood and surface of air inlet net then close smoke baffle shield after using range hood every time.
c.Use type lamp is self-ballasted flourescent reflector lamp-Interral induction type ballast.
1.Max wattage:5.5W
2.Voltage range:9-10V
3.Dimensions:width 727.5mm/depth 26.2mm/height 32.1mm

Usage

Main Technical Specifications

Electrical parameter

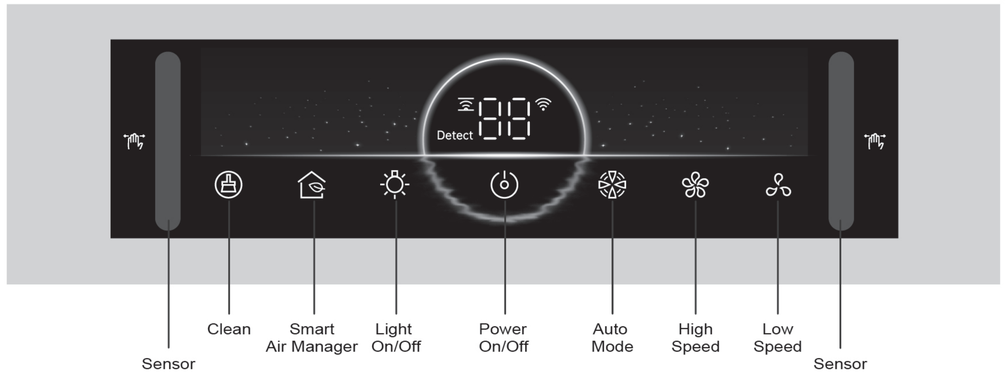
Model	Voltage/Frequency	Input Power	Motor Power	LED Light Power
BIG9069-Gi	220-240V/50Hz	430W	424.5W	5.5W

Exhaust model (exhaust pipe)

Model	BIG9069-Gi	Product size	897mm(L)×330mm(W)×650mm(H)	
Max static pressure(Pa)		1450		
Gear		Auto mode	High speed	Low speed
Air flow(m^3/h)		1700	870	700
Noise(dB(A))		53	45	38

a. Noise shown in table is sound pressure level. The corresponding sound power level is: 50 dB(A) for low,58 dB(A) for high,and 65 dB(A) for auto.
b. The air flow in the table are tested in accordance with IEC 61591 standard. The noise in the table are tested in accordance with 60704 standard.

Operation Instruction

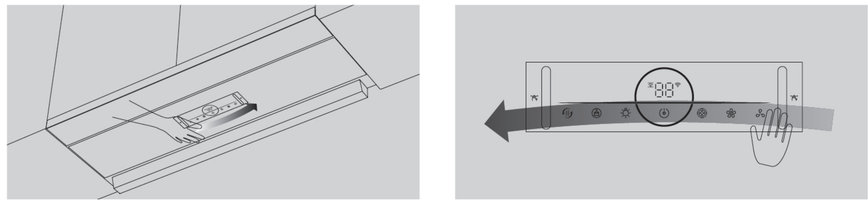


■ **Power Button**

Tap , the screen is illuminated, and other buttons become operable;
(If no other buttons are operated within 2 minutes, the range hood will shut down automatically)
During fan operation, tap once to make it flicker, entering the delayed shutdown mode. The range hood will automatically shut down after 2 minutes (default). In delayed shutdown mode, tap again to immediately shut down the range hood. (During delayed shutdown, taping another fan speed button will cancel the delay)

■ **Gesture Sensing Function**

Wave your hand to pass the sensing windows on both sides quickly to turn the range hood on/off.



Gesture Sensing Function Diagram

When the smoke baffle plate is closed, hover one hand over any sensing window for 1.5 seconds to turn the light on/off.

The following buttons are only functional when the power button is on:

■ **Low Speed Button**

Tap once, is constantly illuminated, and the range hood operates at low speed; tap again, the fan stops running.

■ **High Speed Button**

Tap once, is constantly illuminated, and the range hood operates at high speed; tap again, the fan stops running.

■ **Auto Button**

Tap once, is illuminated; the fan accelerates temporarily and operates for 60 seconds before entering the auto cruise mode. Tap again, the fan stops running.

■ **Light Button**

Tap once to turn on the light. Tap again to turn off the light.

■ **Smart Air Manager**

Tap , the backlight flickers, and the range hood enters intelligent air quality detection mode. When good air quality is detected, the light strip displays green and the fan does not operate; when poor air quality is detected, the light strip displays yellow or red, the smoke baffle plate opens automatically, and the fan operates

■ **Clean**

Press and hold for 1.5 seconds, stays illuminated, the smoke baffle plate opens, the fan shuts off, and the light turns off, indicating that the unit enters cleaning mode. In this mode, pressing any other button (except the light button) will cause to flash twice with two beeps, signaling an invalid operation. Press and hold again for 1.5 seconds to exit cleaning mode and restore the functions of the other buttons.

Product Linkage Function

The usage methods are as follows:

1. Connection via code matching (Prior to establishing the linkage, code matching between this device and other cooking products is required)
   (1) Within 60 seconds of powering on the device, press and hold for 5 seconds. The buzzer will emit a continuous sound, and the range hood-cooktop linkage icon will flash, indicating that the device has entered into the code matching state;
   (2) Within 30 seconds of initiating the pairing process for the range hood, please operate another cooking device that supports linkage with this device to activate its linkage connection state (e.g., turn on the gas burner knob or activate electric heating. For details, refer to the instruction manuals of other Fotile devices). When the range hood emits a "beep" sound and the range hood-cooktop linkage icon remains steadily illuminated, it indicates that the pairing has been successfully completed.
2. About Control Function (Upon successful code matching, the linkage between this device and other devices can be activated)
   When the gas burner is ignited or the electric cooktop begins to heat, the range hood will operate at auto mode. When a steam oven connected to the cooktop commences operation, the range hood will automatically turn on at a low power setting.
3. Unpairing: Within 60 seconds of powering on the device, press and hold for 5 seconds. Once the buzzer sounds continuously and the range hood-cooktop linkage icon flashes, press the power button to turn off the screen. This completes the unpairing process (Unpairing can also be performed through the paired product linked to this range hood. For details, refer to the instruction manuals of other Fotile devices).

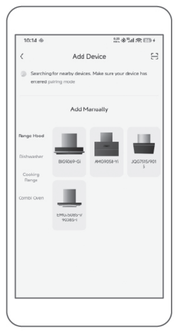
Notes:

Code matching and unpairing functions must be performed within one hour of powering on the range hood. If you are unable to initiate code matching or unpairing, please unplug the range hood, wait for two minutes, and then reconnect it. Repeat the steps described above.
Before triggering the code matching for linkage, ensure that the paired Fotile product supports the linkage function.
Linkage scenarios may undergo upgrades or updates in the future. The actual functions shall take precedence.

How to select device:

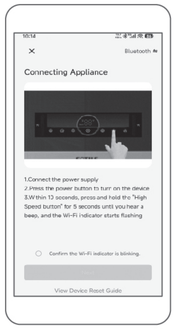
(1)Download the FOTILE connect app
Open Google Play or the App Store to search for FOTILE connect, download and install the app, then sign up and log in to the app.
(2)Initialize Wi-Fi
Plug in the range hood, and gently touch to turn it on, putting it into standby mode. Within 10 seconds, press and hold the button for 5 seconds until the range hood beeps once and the Wi-Fi indicator blinks, indicating the range hood enters the pairing mode.
(3)Select the device
Log in to the FOTILE connect app, and tap the "Add" icon in the upper right of the home page. Select "Add Device" to enter the device addition page, and select range hood as shown below:



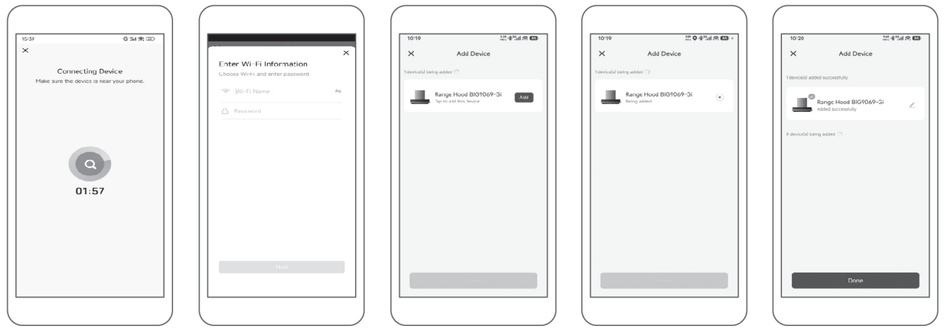


How to configure Bluetooth (Preferred selection):

(1) Enable Bluetooth configuration as shown below:

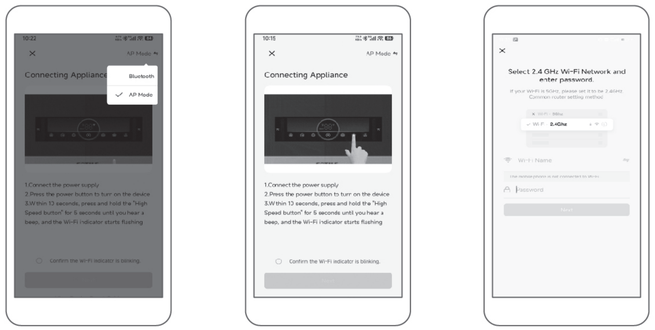


(2)After enabling Bluetooth, tap "Next" to enter the Bluetooth search page. Once the device's Bluetooth is found, enter the Wi-Fi password and tap "Next". Once added successfully, the device can be remotely controlled via the app, as shown below:

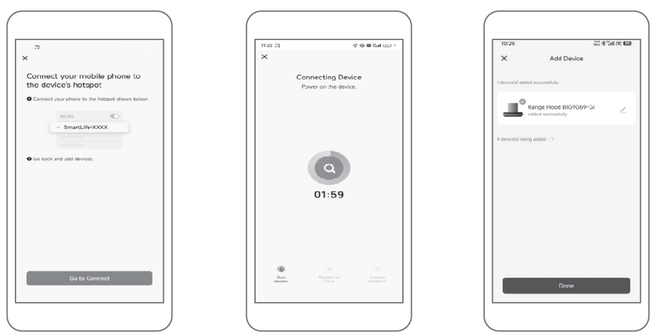


How to configure Wi-Fi:

(1) Configure Wi-Fi as shown below:



(2) After successful Wi-Fi configuration, tap "Next" to enter the network configuration page, and tap "Go to Connect" to open the Wi-Fi list. Upon successful connection to the Smart-Life-xxxx Wi-Fi, go back to the network configuration page. Once added successfully, the device can be remotely controlled via the app.



FAQs

Problem/Issue	Possible Cause	Solution
Device response timeout	Network congestion	Wait for a few seconds after operation
No response from device to remote control	Network delay or outage	Check if your home Wi-Fi is stable
Wi-Fi connection failure	Incorrect Wi-Fi account/password	Enter the correct Wi-Fi account and password
	Weak Wi-Fi signal in the kitchen where the device is installed	Replace with a router with a stronger signal, or place the router closer to your kitchen
	Incorrect router encryption method	Set the encryption method to WPA2-PSK, authentication type to AES, or both to automatic, and wireless mode to 11bg
Failure to add the device in the app	Device addition timeout	Check if the network is available. If not, follow the steps to reconfigure
	Device already added by another user	Unbind the device, and follow the steps to reconfigure
Device offline	Device not connected to network	Check if the device is connected to an available network. If not, follow the steps to reconfigure
	Unstable network connection between your phone and device	Test if the Wi-Fi for your phone and device is stable

Notes:

a.During network configuration, you need to enable location on your phone;

b.Connect your phone and device to the same 2.4 GHz Wi-Fi, rather than a 5 GHz Wi-Fi (unsupported by the device).
(Note: It is recommended to turn off mobile data during network configuration.)

c.To prevent the device from being connected to a public network or bound by another user, connect the device to a password-protected Wi-Fi.

d.The FOTILE connect app will be updated irregularly as needed. In case of any inconsistency between pictures in this manual and actual operation pages due to updates, the actual operation pages shall prevail.

Normal Malfunction and Trouble Shooting

Malfunctions	Possible reasons	How to check
Range hood can't work, light can't lighten	Haven't connected with power supply	Check whether the plug is well inserted or not
		Check whether there is electricity or not in the plug
Motor can working, but light can't lighten	LED light is damaged	Replace LED light (done by professional people)
There is machinery shaking noise	Screw is loosed	check whether the surface screws are tightened or not
Suction power is weak	Too long distance between range hood and stove	Lower the range hood installation height (done by professional people)
	Too much ventilation near the range hood leads to strong convection	Close some doors and windows
Noisy	Exhaust pipe surface is distorted	Reinstall exhaust pipe (done by professional people)

a.Change the LED light: please contact FOTILE after-sale service center.

b.If the range hood still can't work after getting rid of the above malfunctions,please contact FOTILE service center.

c.The following information is required for the warranty period:

1.Date of purchase 2.Product model

3.Serial number 4.Relevant vouchers for purchase

d.The ventilator shall be not allowed to be repaired by any party other than Fotile's appointed technicians.Otherwise it may cause serious consequences and exempt the product from warranty.

e.The following circumstances do not fall into the scope of free warranty, and a fee will be charged for repair.

1.Damage resulting from improper handling, installation, use, maintenance and safekeeping conducted by customer.

2.Failure and damage caused by using the product beyond the normal operating conditions(damage caused in the case that the voltage is higher than 264V or lower than 189V).

3.The product installed, dismantled or repaired by customer or any party other than Fotile's appointed service staff or agency.

4.Discrepancy between the information on the purchase voucher and the warranty card and the product.

5.Product damage caused by force majeure (such as natural disaster and war, etc.).

6.Product failure or damage arising from use not in conformity with the "instructions".