FOTILE 方太

Instructions Manual

Please keep this Manual for future reference.

Please read this Manual carefully before using the product.

Sink Dishwasher

SD2F-P7i

SD2F-P7Li

1108000808740

THANK YOU FOR MAKING FOTILE A PART OF YOUR HOME

Dear Customer,

Thank you for choosing the FOTILE Sink Dishwasher manufactured by FOTILE. Please read the User Manual carefully before using your new Sink Dishwasher. Please also retain this manual for further reference. If you have any questions during your initial use, please call the FOTILE Service hotline.

FOTILE

Happiness Starts In Your Kitchen!

Contents

I. Important Safety Information 2
- Danger 3
- Warning 3
- Notice 4
- Recomendation 4
- Pay Attention to Dish Types 5

II. Product Information 5
- Packing List 5
- Names of Components 6
- Main Technical Parameters 6
- Control Panel 7

III. Operating Instructions 7
- Operating guidelines for connecting the smart device 7
- Initial Setup(It is recommended to contact after- sales service for assistance) 8
- Quick Operation Guide 9
- Rack Arrangement Diagram 10

IV. Operation Instructions of Washing Programs 13
- Operating Steps 13
- Performance Indicators for Each Program 14

V. Cleaning and Maintenance 15
- Daily Cleaning 15
- Other Maintenance Recommendations 16

VI. Identification and Handling of Common Malfunctions 17
- Common Malfunctions 17
- Fault Code Handling 17

VII. Installation Instructions 19
- Product Dimensions Diagram 19
- Installation Procedures 19

VIII. Customer Service 20

I. Important Safety Information

To prevent potential harm to users and others, as well as property damage, the following distinctions and symbols are provided.
All of these are critical safety matters. Please strictly adhere to them and use the product correctly after fully understanding the content.

■ Content classification based on degree of hazard and damage

⚠ DANGER	Ignoring this symbol and operating incorrectly tend to result in danger to persons, serious injury, or even a fire.
⚠ WARNING	Ignoring this symbol and operating incorrectly may result in danger to persons, serious injury, or even a fire.
⚠ NOTICE	Ignoring this symbol and operating incorrectly may result in personal injury or property damage.
RECOMENDATION	Information to be understood for safe and proper use.

■ Icons for Cautions and Prohibited Actions

Caution: Risk of Burns	Caution: Risk of Electric Shock	Strictly Follow the Manual	Grounding Required	Prohibited	No Open Flame	No Touching	Do Not Operate with Wet Hands	Disassembly Prohibited

*Special Note:Please use the product strictly in accordance with this Manual. FOTILE assumes no liability for any property loss or personal injury caused by improper use. If any provision of this Manual conflicts with mandatory national laws, the applicable legal provisions shall prevail.

This appliance is not intended for use by persons (including children) with reduced physical,sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

– This appliance is intended to be used in household and similar applications such as:
staff kitchen areas in shops, offices and other working environments;
farm houses;
by clients in hotels, motels and other residential environments;
bed and breakfast type environments.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

the new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

⚠ DANGER

 Caution: Risk of Electric Shock	The power supply must be disconnect-ed prior to any installation or maintenance services to prevent the risk of electric shock.
 Do Not Operate with Wet Hands	Do not touch the power plug or electrical components with wet hands to avoid electric shock accidents.。
 Strictly Follow the Manual	Be careful of the edges and corners of the sink when handling the product to prevent cuts.
 Caution: Risk of Burns	Do not forcibly open the door while the product is in operation, as splashing hot water may cause burns.
 Prohibited	1. Power plug, connectors, and other electrical components are strictly forbidden to get wet. Using them when wet may cause electric shock or other accidental injuries. 2. Do not modify, stretch, knot, or apply heavy objects on the power cord. Otherwise, it may cause damage to the power cord, potentially causing electric shock or fire accidents. 3. Do not allow children to use the product unaccompanied or approach the product base, as this may cause electric shock or other accidental injuries. 4. Do not use alcohol or other flammable solvents to clean the sink.
 Grounding Required	The socket must be equipped with a reliable grounding wire to ensure safety. Do not connect the grounding wire to gas pipelines, water pipelines, lightning rods, or telephone lines. Inadequate grounding may cause electric shock or other accidents.

⚠ WARNING

 Disassembly Prohibited	Non-professionals are strictly prohibited to disassemble or repair the product or replace components without authorization.
 Caution: Risk of Burns	Do not touch the heating device while the product is in operation, as it may cause burns.
 Prohibited	1. Do not use loose or poor-contact power sockets. Otherwise, it may cause electric shock, short circuit, or even fire. 2. When washing tableware or fruits and vegetables, please do not add dishwashing liquid or foaming detergents. 3. Do not connect the water inlet directly to hot water, as it may affect normal product use.
 Strictly Follow the Manual	1. After washing is finished, hot steam may escape when opening the door. Please stand slightly away from the door to avoid burns from the steam. 2. If any malfunction occurs, please stop using the product immediately and follow the instructions in “Common Malfunction Identification and Handling”. Strictly Follow the Manual 3. Please disconnect the power and turn off the water supply before performing any maintenance on this product. 4. The product should be connected to the water supply with new hose assemblies. The used hose assemblies should not be reused. 5. If water leakage occurs during use, please stop using the product, close the water valve, and contact the manufacturer immediately. 6. Do not allow children or individuals with limited mobility to use the product unattended, and do not place it in locations accessible to young children. Otherwise, it may cause burns, electric shock, or other accidental injuries. 7. Do not allow children to play with plastic film or packaging boxes, as this may lead to suffocation. Please keep packaging materials away from children and they are not intended to be used as toys. 8. Knives and other utensils with sharp points must be loaded in the basket with their points down or placed in a horizontal position. 9. This product is for household use only. Please do not use it for commercial purposes or in any other special environments.

⚠ NOTICE

Prohibited

1. When washing fruits and vegetables, please avoid combining those with conflicting nutrients together to prevent nutrient loss.
2. Do not place valuables (such as gems or gold) in the sink for cleaning to prevent potential damage to the product or items.
3. Do not use multi-socket adapters with multiple plugs.
4. Do not place dirty tableware while the Hygiene Storage function is in operation.
5. Do not use abrasive cleaners or sharp metal scrapers to clean the glass, as this may scratch the surface or lead to breakage.
6. The door lock has a short operational cycle. Please do not press the Start/Pause button frequently.
7. Do not wash meat in the sink.
8. If you are not staying in or on a long business trip, please turn off the water valve connected to the product (and drain any remaining water in the machine).
9. Do not pour water directly into the sink while the product is in operation, as this may lead to malfunction of the product.
10. Do not use abrasive cleaners, cleaning balls, or sharp metal scrapers to clean the sink, as these may scratch the sink surface.
11. Do not pour hot oil or other high-temperature or highly corrosive liquids into the sink, as this may accelerate aging and reduce the service life.
12. Do not poke the door lock slot with chopsticks or other slender objects, as this may result in product malfunction.
13. Do not place hot items directly or for a long time on the door to avoid burns or damage to the door surface.
14. Do not allow strong acids or alkalis to contact the door surface to prevent corrosion.
15. Do not allow sharp or heavy objects to directly contact or impact the door surface, nor leave them on the door for a long time, to prevent scratches or deformation.

RECOMENDATION

Strictly Follow the Manual

1. Do not place tableware facing upward or stack them.
2. The product may heat up during operation. Please avoid contact with heating components and surrounding areas.
3. If the power cord is damaged, it must be replaced by a qualified professional from the manufacturer, service department, or a similar certified organization for safety.
4. Do not place items with a large amount of sand or mud in the product for washing, as this may lead to product malfunction.
5. Keep the main unit away from heat sources, gas, alcohol, and other flammable substances.
6. After each washing, please promptly clean out food residue from the filter basket.
7. The countertop where the product is installed must provide sufficient support strength and height, and the main unit must be securely installed on the countertop.
8. Ensure the drain pipes remain unobstructed, as blockages may lead to product malfunction.

Prohibited

When placing tableware, do not let fragile items, such as stemware come into contact with other tableware.

Strictly Follow the Manual

1. After each washing, please promptly clean out food residue from the debris basket.
2. It is recommended to add special dishwasher detergent before washing tableware.
3. Pre-clean tableware to remove large food residues before placing them in the dishwasher.
4. If there are stains on tableware that are difficult to clean even by hand or with a steel wool (such as residue from steamed eggs), please pre-clean the stains before placing them in the dishwasher.
5. If the product is not used for a long time, it is recommended to leave the door open to keep the sink dry.
6. Improper maintenance of glassware may cause water mist on the surface; please replace it in time.
7. Do not use abrasive cleaners, cleaning balls, steel brushes, or other hard cleaning tools on the door surface to prevent scratches.
8. Do not drag tableware or cookware across the door surface to prevent scratches.
9. When cutting or preparing food on the door surface, please use a cutting board to prevent scratching or leaving knife marks on the door surface.

Pay Attention to Dish Types

Tableware and Materials	Washable	Tableware and Materials	Washable
Aluminum	No	Stainless steel	Yes
Bottles and cans	No. Labels with adhesive may block the spray arm and hinder washing efficiency.	Pure silver	Yes
Cast iron	No. May be rusty.	Tin	No. May be corroded and rusty.
Ceramic	Yes, except for bone china and utensils with easily detachable surface patterns.	Wooden Ivory	No. Untreated wood may warp and crack.
Crystal	Yes		
Gold	No. May be discolored.	Hollow handle knives	No. Adhesives in knives may loosen under hot water.
Glass	Yes		
Disposable plastics	No. Not resistant to hot water and detergents.	Copper, Bronze	No. May be deformed and discolored under hot water and detergents.
Plastics	Yes		

Note: 1. Please ensure the temperature tolerance of the tableware is within the temperature range specified by the washing program;
2. For any inquiries regarding special materials, please consult after-sales service.

II.Product Information

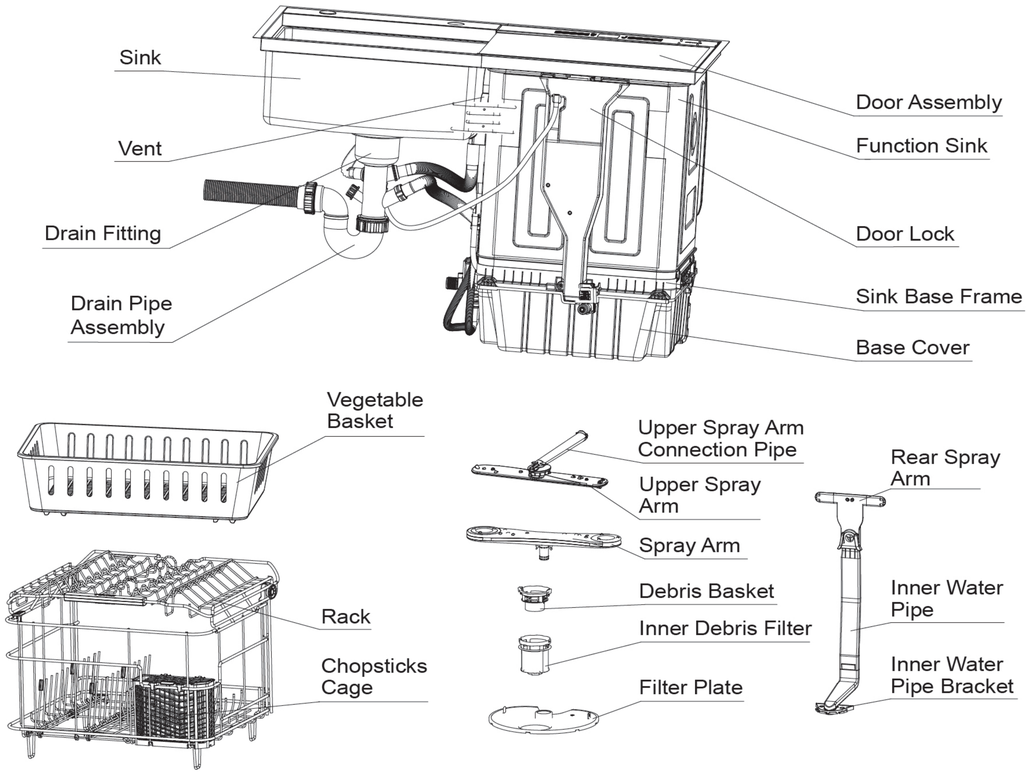
■ Packing List

After unpacking, please check the following products and accessories one by one for completeness. Should any items be missing or damaged:

Instructions Manual	1 Copy	Installation Instructions	1 Copy
Main Unit	1 Unit	Drain Pipe Assembly	1 Set
Vegetable Basket	1 Set	Drain Fitting	1 Piece
Bowl rack component	1 Set	Quick Start Guide	1 Copy
Rubber hose	1 Piece	Inlet Hose	1 Piece
T-junction	1 Piece	Inlet Hose adapter	1 Piece
Connecting hose of the overflow seat-exhaust tee	1 Piece		

Note: 1. This product is not supplied with a faucet;
2. A small amount of water in the sink (if any) after unpacking is a result of factory quality testing, not indicative of any malfunction of the machine itself.

■ Names of Components

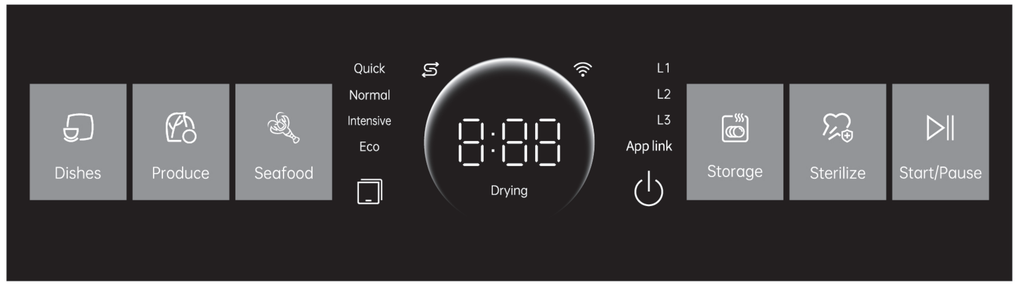


■ Main Technical Parameters

Model	SD2F-P7i / SD2F-P7Li
Power Supply	220-240V~/50Hz
Rated Input Power	1950W
Net Weight	26kg
Normal Working Water Pressure	0.14MPa-1MPa
Heating Mode	Heating Plate
Water Inlet Temperature	Cold water
Dimensions	Length985mm×Width505mm×Height650mm
Rinsing Mode	Spray rinsing
Sterilization Rate	≥99.99%
Standard Capacity	5 deep plates, 6 shallow plates, 11 rice bowls, 5 noodle bowls, 6 condiment dishes, 6 glasses, 5 mugs, 11 pairs of chopsticks, 11 small spoons, 1 rice spoon, 1 large spoon, 1 large soup bowl, 1 fish plate

Note: 1. Rated input power was measured in “intensive” mode;
2. Types of bacteria eliminated: Escherichia coli, Staphylococcus aureus, Helicobacter pylori;
3. This product is equipped with an overflow protection circuit, which performs continuous monitoring in standby mode and reduces the risk of overflow.

■ Control Panel



1. Power button ⏻ : Controls the power on/off of the display panel.
2. Start/Pause button ▷|| : Controls starting and pausing of the product.
3. Door Open button : Press to open the door when not in operation. While in operation, press the Start/Pause button first, then press the Door Open button to open the door.
4. Dishes button : Select the dishware washing program. Options include Quick Wash, Normal Wash, Intensive Wash, Eco Wash, and App link Wash.
5. Produce button : Select the Produce & Seafood program, with three intensity levels: L1(Light), L2（Medium）, L3（Strong).
6. Seafood button : Select the seafood cleaning program.
7. Storage button : Controls the activation and deactivation of the Hygiene Storage function.
8. Sterilize button: Controls the activation and deactivation of the Steam Sterilization function.
9. Softening Salt Indicator button : When the indicator is on, dishwasher-specific softening salt requires to be added.

III.Operating Instructions

■ Operating guidelines for connecting the smart device

Network configuration: The smart device can be connected via two methods: AP and Bluetooth.

● Bluetooth connection

1. Download FOTILE connect app
   You can open Google Play or app store, search for FOTILE connect, download and install the App. After installation, proceed to register and log in to the App.
2. Add the device via FOTILE connect
   (2.1)Ensure that you have logged into the FOTILE connect APP. On the homepage, tap the Add icon in the upper right corner, then select Add Device to navigate to the device adding page and select Dishwasher from the page. Tap the icon in the upper right corner, and select Bluetooth Mode for the network connection mode.
   (2.2)Please tap ⏻ when the dishwasher is powered on to start up the dishwasher. Within 15 seconds of powering on the dishwasher, press and hold the Dishes for five seconds. When you hear a "beep" and the Wi-Fi indicator icon blinks, the device enters the pairing status.
   (2.3)After enabling the Bluetooth, access the Bluetooth search page by clicking Next. Once the Bluetooth is detected, enter the Wi-Fi password and click Next. Upon successful addition, you can use the APP to remotely operate the device.

● AP connection

1. Download FOTILE connect app
   You can open Google Play or app store, search for FOTILE connect, download and install the App. After installation, proceed to register and log in to the App.
2. Add the device via FOTILE connect
   (2.1)Ensure that you have logged into the FOTILE connect APP. On the homepage, tap the Add icon in the upper right corner, then select Add Device to navigate to the device adding page and select Dishwasher from the page. Tap the icon in the upper right corner, and select AP Mode for the network connection mode.
   (2.2)Please tap ⏻ when the dishwasher is powered on to start up the dishwasher. Within 15 seconds of powering on the dishwasher, press and hold the Dishes button for five seconds. When you hear a "beep" and the Wi-Fi indicator icon blinks, the device enters the pairing status.
   (2.3)Upon successful configuration of the device's Wi-Fi, click Next, access the network configuration page, click Go to connect to switch to the network connection list, connect SmartLife-xxxx Wi-Fi successfully and return to the network configuration page. Upon successful addition, you can use the APP to remotely operate the device.

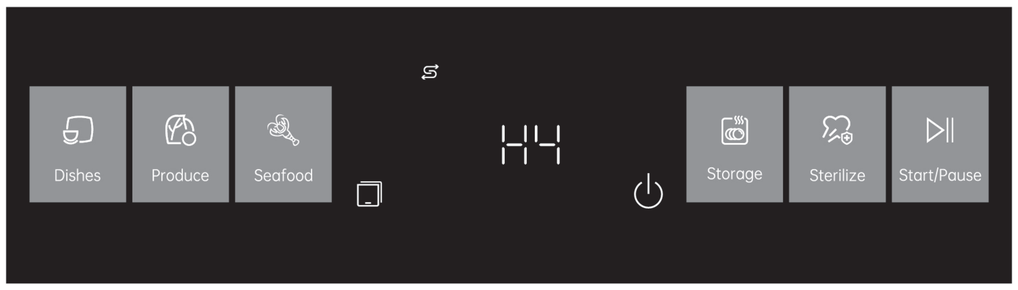
● Remarks

1. Under the power-on status, press and hold the Storage + Seafood buttons for five seconds. The dishwasher will enter the locking status, during which remote operation via the APP is disabled.
2. Under the locking status, press and hold the Storage + Seafood buttons for five seconds. The dishwasher will enter the unlocking status;
3. When the dishwasher is operated locally, the APP will be unable to control the dishwasher remotely within five seconds!
4. Remove the network configuration: Within 15 seconds of powering on the dishwasher, press and hold the Produce buttons for five seconds to remove the network configuration.

■ Initial Setup (It is recommended to contact after-sales service for assistance)

◆ Setting up the Softening System

1. Within 15 seconds of powering on the dishwasher, press and hold both the Dishes button + Storage button for more than 5 seconds. The factory preset value is displayed.
2. Briefly press the Storage button. The setting cycles through " H0-H7 " (the higher the number value, the stronger the softening capacity, suitable for harder water with faster salt consumption).
3. To successfully set the water softener level, please briefly press the Power button or wait 5 seconds without operation.



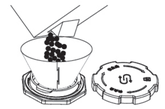
◆ Adding Softening Salt (Please use dishwasher-specific softening salt)



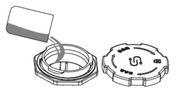
Hold the operation guide with both hands, fold the semicircle inward into an arc with the clip on the outer surface, then insert the clip into the slot.



Unscrew the softener cover.



Fill with 500 g of softening salt (DO NOT add detergent!).



Fill the softener compartment with water and stir thoroughly. Operate carefully to avoid saltwater overflow.



Tighten the softener cover to complete the addition.

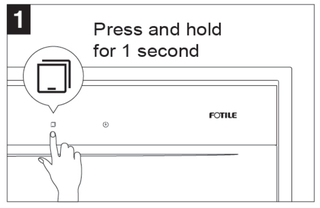
Note: 1. After adding the softening salt, it is recommended to run a washing program once to prevent overflowed saltwater from corroding the inner tank.
2. It takes a certain amount of time for dishwasher-specific softening salt to dissolve in water. After the softening salt is added, the salt shortage indicator may not turn off immediately, but it does not affect normal use of the dishwasher.
3. Water only needs to be added to the softener compartment when the softening salt is added for the first time.
4. Please add softening salt in a timely manner based on your household water quality and the salt shortage indicator to avoid scale buildup and other issues.

◆ Softening System Parameters

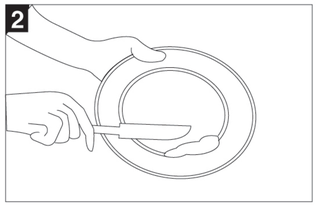
Water consumption during regeneration	2.2L
Power consumption during regeneration	0.0005KWh
Regeneration frequency	Regenerates once every 36L of water used

Note: 1. The above data was measured under Fotile laboratory conditions; deviations may occur due to factors such as water pressure.
2. The regeneration frequency was measured under the following conditions: Eco Wash program, default softener setting (water hardness of 2.5 mmol/L).

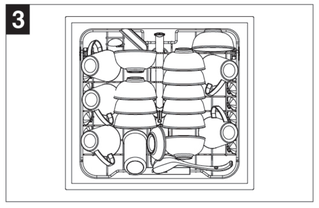
■ Quick Operation Guide



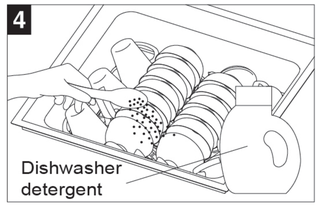
Step 1: Gently press and hold the left Door Open button for 1 second to open the door.



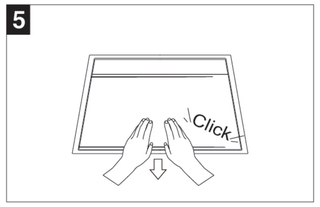
Step 2: Before placing dishware in the dishwasher, please clean out large food scraps, soup, etc. in advance.



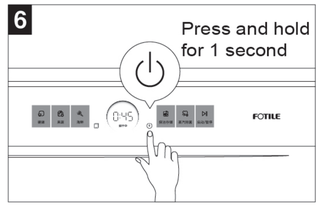
Step 3: Arrange the tableware correctly (see the "Rack Arrangement Diagram" for details).



Step 4: Evenly sprinkle dishwasher detergent (about 1/2 to 1 capful) into the washing sink (do not use dishwashing liquid).



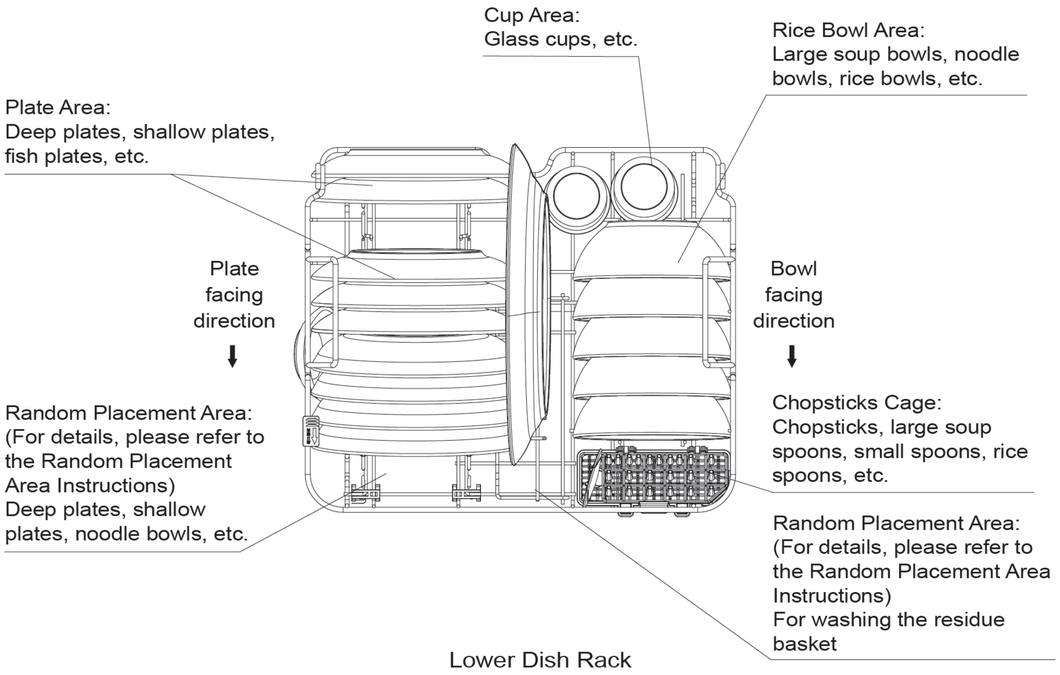
Step 5: Close the door and press gently. A "click" from the door lock indicates it is securely closed.



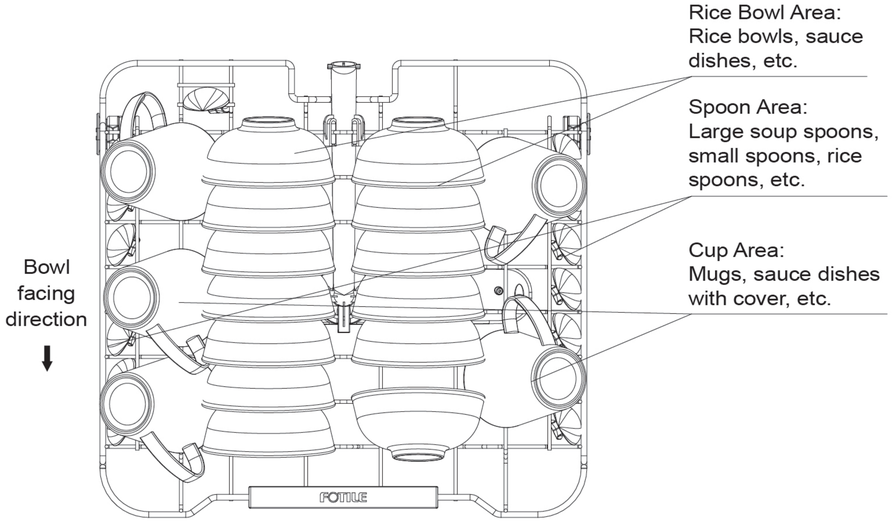
Step 6: Press and hold the right ⏻ button to power on. After selecting the desired program, lightly touch the ▷‖ button to start operation. If the door needs to be opened during washing or drying, please gently touch the ▷‖ button.

■ Rack Arrangement Diagram

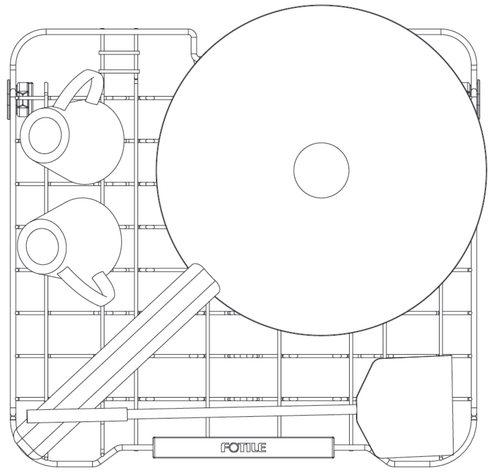
● Daily Tableware Arrangement



Lower Dish Rack

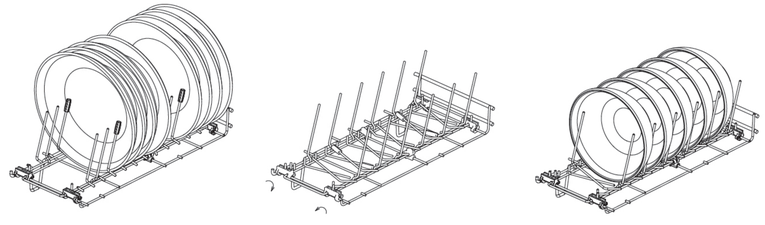


Upper Dish Rack (Arrangement 1)

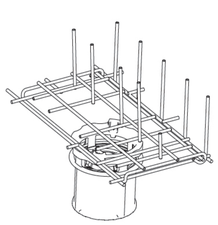


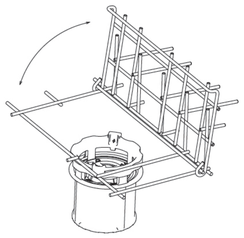
Upper Dish Rack (Arrangement 2)

● Random Placement Area Instructions

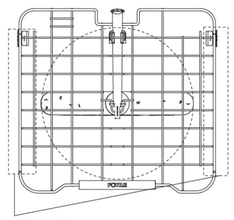


Lower rack random placement area: Flip down the yellow cap to place noodle bowls.





Lower rack support random placement area: The support rack above the residue basket may be used to support plates, cups, etc. It may be folded open to access and clean the residue basket.



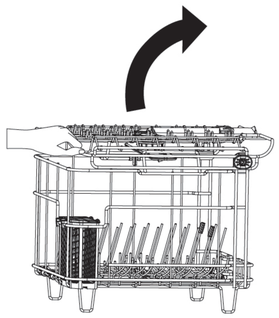
Spoon Area:

The area within the dashed circle is the rotation range of the upper spray arm. Please avoid extending small or large spoons into this area when inserting.

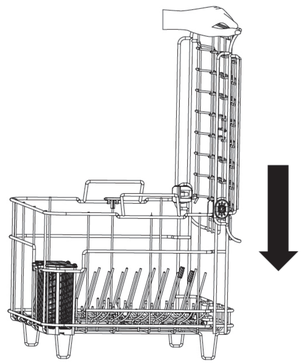
Arrangement Instructions and Precautions:

1. Pre-clean tableware before washing to remove large food residues.
2. Do not place bowls with the opening facing up, as this may affect normal operation.
3. It is recommended to place heavily soiled tableware on the lower rack for better washing effect.
4. After placing tableware, avoid stacking them together to ensure effective washing. When there are fewer items, spacing them out may enhance the washing performance.
5. After placing tableware, please ensure spoons, chopsticks, and other utensils may not obstruct the rotation of the upper and lower spray arms.
6. When arranging tableware, please pay attention to the orientation of each type to achieve better washing effect.

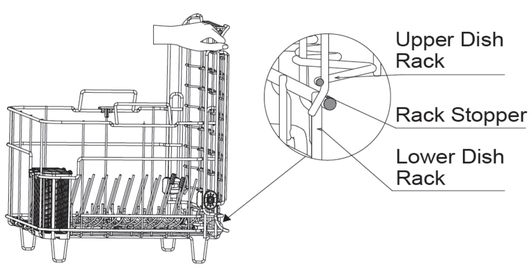
● Folding and Removing the Dish Rack



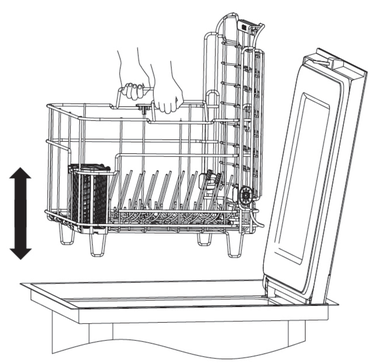
Hold the upper rack handle and lift in the direction shown.



After lifting to a vertical position, it may be lowered.



Place the upper dish rack vertically onto the stopper of the lower dish rack.

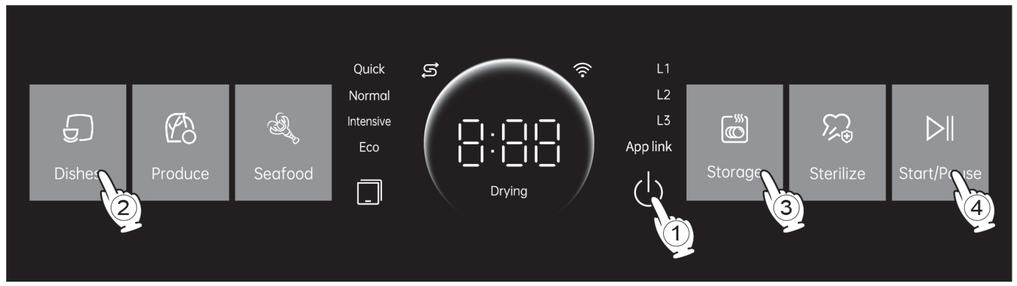


Hold the lower rack handle to lift or lower as needed.

IV.Operation Instructions of Washing Programs

■ Operating Steps

1. Close the dishwasher door, then press and hold the Power button ⏻ to turn on the dishwasher.
2. Select the desired program button: Dishes /Produce /Seafood . The current washing intensity for dishware/Produce is displayed. To adjust the intensity, please press the Dishes /Produce button.
3. If necessary, press the corresponding additional function button: Storage /Sterilize (Icon fully lit up indicates the function is enabled)
4. Press the Start/Pause button ▷|| to start the washing program.



Note: 1. In the Dishware washing mode, Storage may be enabled in Normal, Intensive, and Eco programs, and Sterlize may be enabled in Normal and Intensive programs.

2. The Storage function only runs after the washing ends with a default duration of 168 hours. At this point, the storage indicator illuminates. To turn off the Storage function in advance, please press the Power button to cancel. If the dishwasher is not used for an extended period, please transfer the tableware to a dry cabinet.
3. After washing program is complete, " 0:00 Drying" displayed indicates the drying phase is in process, which ends when the screen turns off. Plastic, stainless steel, and wooden tableware dissipate heat quickly and retain less heat, resulting in relatively slow evaporation of surface moisture. Therefore, water droplets remaining on the surface are normal.
4. Drainage function: The product automatically enters the Drainage program at the start and end of the washing program. If drainage is required for other reasons, please press and hold the Power button to turn on, then turn off within 5 seconds. A slight motor sound during drainage is normal.

■ Performance Indicators for Each Program

Dishware Washing Program Parameters:

	Quick Wash	Normal Wash	Intensive Wash	Eco Wash
Suitable Tableware	Lightly soiled tableware, e.g., breakfast or prep plates	Normally soiled tableware	Heavily soiled tableware	Normally soiled tableware
Washing Duration	30 minutes	58 minutes	90 minutes	240 minutes
Water Consumption	11L	14L	17L	9.0L
Recommended Detergent Amount	28g	28g	28g	28g
Washing Temperature	63℃	70℃	75℃	50℃

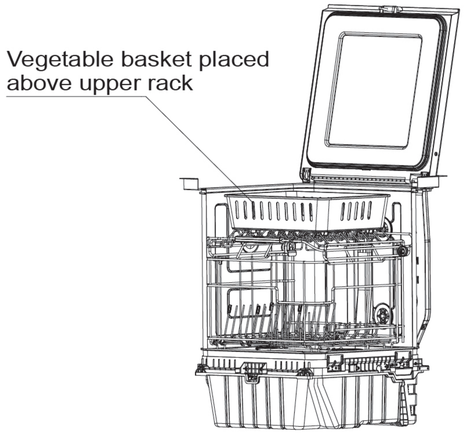
	App link					
	Wash, Dry, and Store	Sterilizing drying	Glass	Self Clean	Wash and Sterilize	Dish Warmer
Suitable Tableware	Quick rinse, dry, and store	Clean dishes, quick rinse and dry	Fine glassware, gentle wash	/	Sterilization for mother and baby care items	Quickly warm dishes before use
Washing Duration	20 minutes	24 minutes	80 minutes	78 minutes	92 minutes	30 minutes
Water Consumption	3.3L	3.3L	14L	10.8L	17L	/
Recommended Detergent Amount	/	/	21g	28g	28g	/
Washing Temperature	/	/	50℃	78℃	/	/

Fruit & Vegetable Wash Program Parameters:

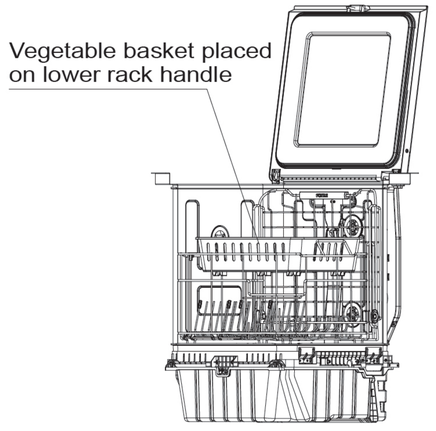
		L 1(Light)	L 2(Medium)	L 3(Strong)
Washing Duration		7 minutes	18 minutes	25 minutes
Washing Items	Vegetable basket placed on upper rack	● Cherries, strawberries, bayberries, and other easily damaged fruits and vegetables		● Crawfish, crabs, and other live seafood
	Vegetable basket placed on middle rack		● Apples, pears, oranges, grapes, peaches, cucumbers, leafy greens, tomatoes, and other fruits and vegetables	● Sweet potatoes, potatoes, and other fruits and vegetables with dirty surfaces

Seafood Washing Program Parameters:

Washing Duration	28 minutes
Washing Items	Lobsters, crabs, shellfish, and other seafood



Vegetable basket placed on upper rack



Vegetable basket placed on middle rack

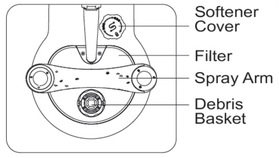
Note: 1. The above are standard program data. Washing data may vary accordingly when additional programs are enabled.

2. Actual washing duration, water consumption, and washing temperature may vary slightly depending on local water temperature, water pressure, room temperature, as well as the type and quantity of tableware.
3. The countdown displaying 0:00 indicates the washing program is ended. The dishwasher may be opened to remove tableware at any time. If not opened promptly, 0:00 turns off automatically after a period, but the drying program continues to run during this time.
4. The above data was measured under Fotile laboratory conditions.

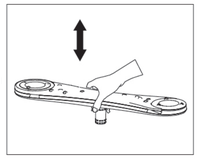
V.Cleaning and Maintenance

■ Daily Cleaning

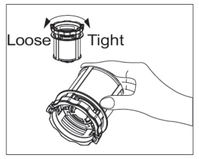
1. During daily use of the sink and dishwasher, please promptly wipe off water stains and dirt from the door panel, control panel, faucet panel, and other areas.
2. To keep the interior clean, it is recommended to promptly clean the spray arm, filter plate, debris basket, and debris filter. The cleaning procedures are as follows:



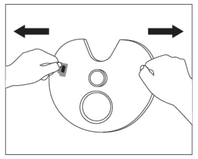
Cleaning the debris basket, filter, and spray arms (Remove spray arms before cleaning the filter)



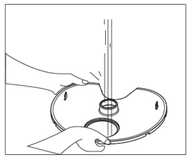
Please insert and remove the spray arm in a vertical direction when cleaning.



Rotate the debris basket counterclockwise, empty and clean the debris basket.



Use both hands to push out the clips on the filter, then lift the filter.



Lift the filter and rinse it under the faucet. When reinstalling, press it firmly into place, then tighten the debris basket clockwise.

■ Other Maintenance Recommendations

1. Do not use detergent when cleaning the door seal, which may become perforated or cracked over time.
2. Cleaning the door panel and control panel:
   Manually clean with hot water and a small amount of cleaning agent, wipe with a sponge cloth, then dry with a soft cloth after cleaning. Do not use scouring pads, metal wires, or similar abrasive materials to avoid scratching the surface.
3. Cleaning the stainless steel sink:

Daily Maintenance Tips for 304 Stainless Steel Sink

The Sink Dishwasher is equipped with a 304 stainless steel sink. Please take care to prevent scratches!

- If you are a user who has recently undergone renovation, it is recommended to apply a protective oil coating on the sink surface to prevent surface rust caused by metal debris during renovation. Additionally, if the Sink Dishwasher is not used for a long period, a protective oil coating may be also be applied for sink protection.
- Please clean the sink regularly with a neutral detergent, and rinse thoroughly with clean water. Please clean gently, avoid using steel brushes or rough brushes, and dry with a sponge or cloth after cleaning.
- Do not leave lemons, sauces, pickles, mustard, or other salty or corrosive foods in the sink or on the panel for long periods to prevent corrosion.
- Avoid prolonged contact of the sink with strong bleach, household chemicals, or soap as much as possible.
- Avoid sharp or hard utensils such as knives, forks, and cookware from striking the sink to prevent scratching, scuffing, or denting the surface.
- Do not leave low-carbon steel or cast iron cookware in the sink for long periods, nor leave steel wool, rubber dish pads, wet sponges, or other cleaning pads in the sink, to avoid "surface rust," "mildew spots," and similar issues over time.
- If "surface rust" or "mildew spots" occur on the surface, please apply stainless steel cleaning paste to the rust or spots and wipe clean with a cloth. To avoid non-food contact ingredients in the cleaning paste, please rinse thoroughly with water after removing the rust. Do not use scouring pads, abrasive discs, or abrasive materials to clean the sink.

4. After cleaning, do not let water accumulate on the control panel, as this may affect normal operation.
5. If scale is found in the functional sink (such as whitening of the sink, heating plate, or dish rack surfaces), please use a small amount of sodium citrate to clean the sink.

VI.Identification and Handling of Common Malfunctions

■ Common Malfunctions

If any abnormality is noticed during use, please stop using the product and check the following items.

Malfunction	Possible Cause	Troubleshooting Method
Abnormal noise	Spray arms are not installed properly	Reinstall the spray arms
	Tableware is not placed as required, causing collision	Check the tableware arrangement to meet requirements
Display does not light up, buttons do not respond	Power not connected	Check if the power plug is properly inserted
Drainage of the functional sink is disabled	Drain valve is closed	Press and hold the Standby button to power on, then power off within 5 seconds
Unpleasant Odor	/	Please perform maintenance according to the daily cleaning procedures
Door cannot be opened	Power outage during operation	Wait for power to be restored or use tools to open the door
White scale inside the tank	Lack of softening salt or softening system setting too low	Use dishwasher tablet or sodium citrate to clean the scale, and add salt promptly
Failed to connect the mobile phone to the device	The device and mobile phone are not connected to the same Wi-Fi network	Check your network connection and confirm both devices are on the identical Wi-Fi
Salt shortage indicator is on	Salt shortage alert	Add softening salt according to operation instructions

■ Fault Code Handling

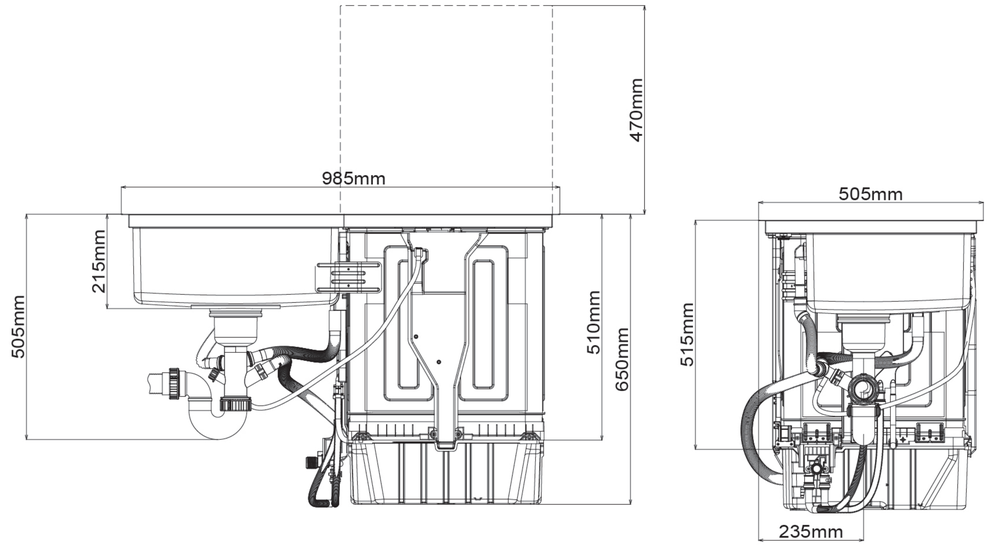
Display Code	Fault Description	Possible Cause	Solution
E1	Door not closed or door lock malfunction	1. Door not fully closed 2. Door lock malfunction	1. Close the door and ensure it is tightly shut. 2. Contact a professional technician for repair.
E2	Water inlet malfunction	1. Water valve at customer's home is not open. 2. Water flow at customer's home is too low. 3. Inlet valve is faulty or not open. 4. Filter at inlet valve is clogged. 5. Water inlet related parts are damaged.	1. Check the water valve and ensure it is open. 2. Check for water outage or low water pressure. 3. Contact a professional technician for repair.

Display Code	Fault Description	Possible Cause	Solution
E5	Temperature sensor short circuit or open circuit	Temperature sensor malfunction	Contact a professional technician for repair.
E8	Dry fire protection	1. Water leakage 2. Poor door seal	1. Close the door and ensure it is tightly shut. 2. Check if the tableware is arranged correctly, and ensure no bowls are placed with the opening facing up. 3. Contact a professional technician for repair.
E0	Motor communication malfunction	Motor malfunction	Contact a professional technician for repair.
EC	Communication error	Communication wire disconnected	Contact a professional technician for repair.
F3	Overflow alarm	Inlet valve malfunction	Contact a professional technician for repair.
F4	High temperature alarm	Water temperature too high	Contact a professional technician for repair.
F5	Motor overvoltage /undervoltage	Voltage too high or too low	Contact a professional technician for repair.
F6	Motor start failure	Coil internal short circuit or open circuit	Contact a professional technician for repair.
F7	Motor overcurrent	Motor current exceeds standard	Contact a professional technician for repair.

⚠WARNING: If the dishwasher still does not function properly after the above simple troubleshooting, please call the authorized service center of FOTILE. To ensure safety and proper use, this product must be repaired by professionals designated by our company. If the product cannot be used normally due to repairs performed by personnel not designated by FOTILE or by the consumer themselves, such conditions are not covered by the free warranty, even within the warranty period. FOTILE assumes no liability for any property loss or personal injury resulting from such circumstances.

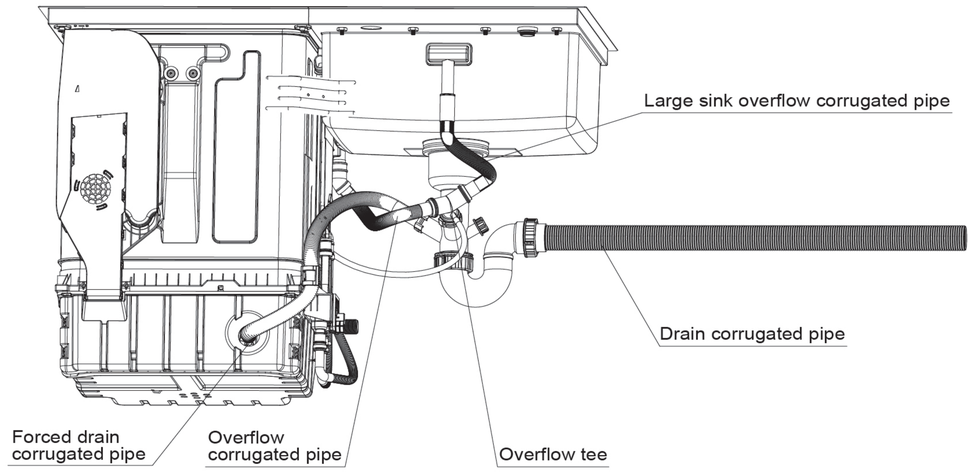
VII.Installation Instructions

■ Product Dimensions Diagram



■ Installation Procedures

Please refer to the product installation guide for product installation.



VIII. Customer Service

Please stop using and put out the plug ,then contact service line in the condition of abnormal.

Warning:The product shall be not allowed to be repaired by any party other than Fotile's appointed technicians. Otherwise it may cause serious consequences and exempt the product from warranty.

The following circumstances do not fall into the scope of free warranty, and a fee will be charged for repair.

1.Damage resulting from improper handling, installation, use, maintenance and safekeeping conducted by customer.

2.Failure and damage caused by using the product beyond the normal operating conditions (damage caused in the case that the voltage is higher than 254V or lower than 206V.

3.The product installed, dismantled or repaired by customer or any party other than FOTILE's appointed service staff or agency.

4.Discrepancy between the information on the purchase voucher and the warranty card and the product.

5.Product damage caused by force majeure (such as natural disaster and war, etc.

6.Product failure or damage arising from use not in conformity with the "instructions".

7.Scratches on the surface caused by the placement of other objects on the glass panel.